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E-Bulletin 88 August 2014

NGOs urge banks to meet consumer's needs and end discriminatory practices

Human-rights focused NGOs have joined forces to call on banks to retain sign-only debit and credit cards for the small number of Australian consumers who need them. Council on the Ageing NSW (COTA NSW), The Physical Disability Council of NSW (PDCN), People with Disability Australia (PWDA) and the National Network of Adult and Adolescent Children with a Mentally III Parent (NNAAMI) are urging financial institutions to recognise that some people – primarily those with a cognitive impairment or physical disability – find the move to PIN-based cards unworkable.

To read the media release please click here

We still would like to know your experience relating to the move to pin verification. Please contact Hayley on 9552 1606 or email hayley.brooks@pdcnsw.org.au

If you are interested in other PDCN publications online go to the links below.

PDCN Publications

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